



ASSESSMENT TIME

A. Multiple Choice Questions:

- Which of the following is not a form of non-verbal communication?
a. Facial expressions b. Hand gestures c. Spoken words d. Eye contact
- Which form of communication is extremely private?
a. Intrapersonal b. Interpersonal c. Small group d. Public communication
- Which of the following brings personal warmth and friendliness between the sender and receiver?
a. Written communication c. Visual communication
b. Oral communication d. None of these
- Which of the following functions of verbal communication is incorrect?
a. Verbal communication helps us define reality.
b. Verbal communication hinders maintenance of relationships.
c. Verbal communication can be used to reward and punish.
d. Verbal communication helps to organise complex ideas and experiences into meaningful categories.
- Any communication that conveys a message consisting of spoken words is called
a. Visual communication c. Written communication
b. Oral communication d. Non-verbal communication
- A smile and a nod is an example of
a. Verbal communication c. Non-verbal communication
b. Oral communication d. Written communication

B. Fill in the Blanks:

- In communication, information is exchanged between two individuals.
- The conveyance of ideas and information in forms that can be seen through the eye is referred to as communication.
- Press conferences, board meetings, and teleconference are examples of communication.
- communication happens in the absence of any oral or composed words.
- communication enables people to symbolically represent objects, ideas, places, etc.
- is the loudness and softness of a speaker's voice.